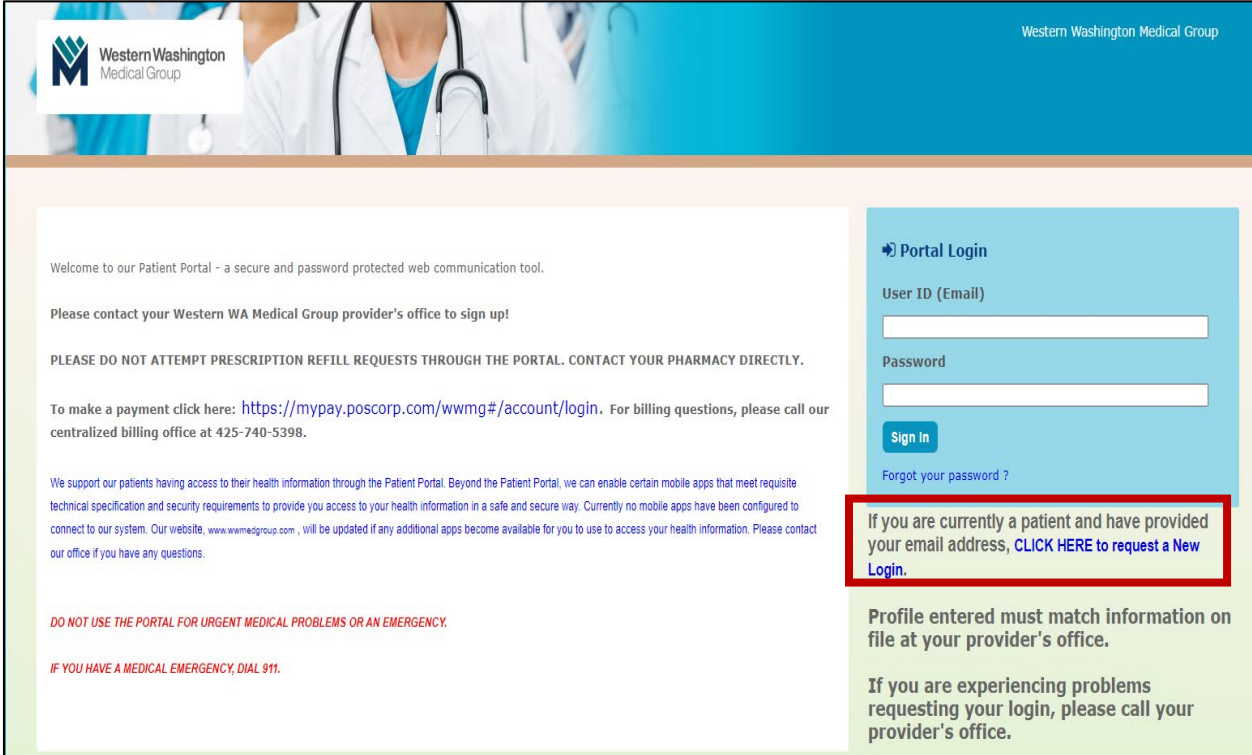


WWMG Patient Instructions for EzAccess Portal

Welcome to EzAccess, Western Washington Medical Group's Portal!

At the main WWMG patient portal login screen (shown below), choose "CLICK HERE to request a New Login". Please note, you must already be an established patient with WWMG and must enter your demographic information to match what is on file with your WWMG provider in order to use this feature.



Western Washington Medical Group

Welcome to our Patient Portal - a secure and password protected web communication tool.

Please contact your Western WA Medical Group provider's office to sign up!

PLEASE DO NOT ATTEMPT PRESCRIPTION REFILL REQUESTS THROUGH THE PORTAL. CONTACT YOUR PHARMACY DIRECTLY.

To make a payment click here: <https://mypay.poscorp.com/wwmg#/account/login>. For billing questions, please call our centralized billing office at 425-740-5398.

We support our patients having access to their health information through the Patient Portal. Beyond the Patient Portal, we can enable certain mobile apps that meet requisite technical specification and security requirements to provide you access to your health information in a safe and secure way. Currently no mobile apps have been configured to connect to our system. Our website, www.wwmgroup.com, will be updated if any additional apps become available for you to use to access your health information. Please contact our office if you have any questions.

DO NOT USE THE PORTAL FOR URGENT MEDICAL PROBLEMS OR AN EMERGENCY.

IF YOU HAVE A MEDICAL EMERGENCY, DIAL 911.

Portal Login

User ID (Email)

Password

Sign In

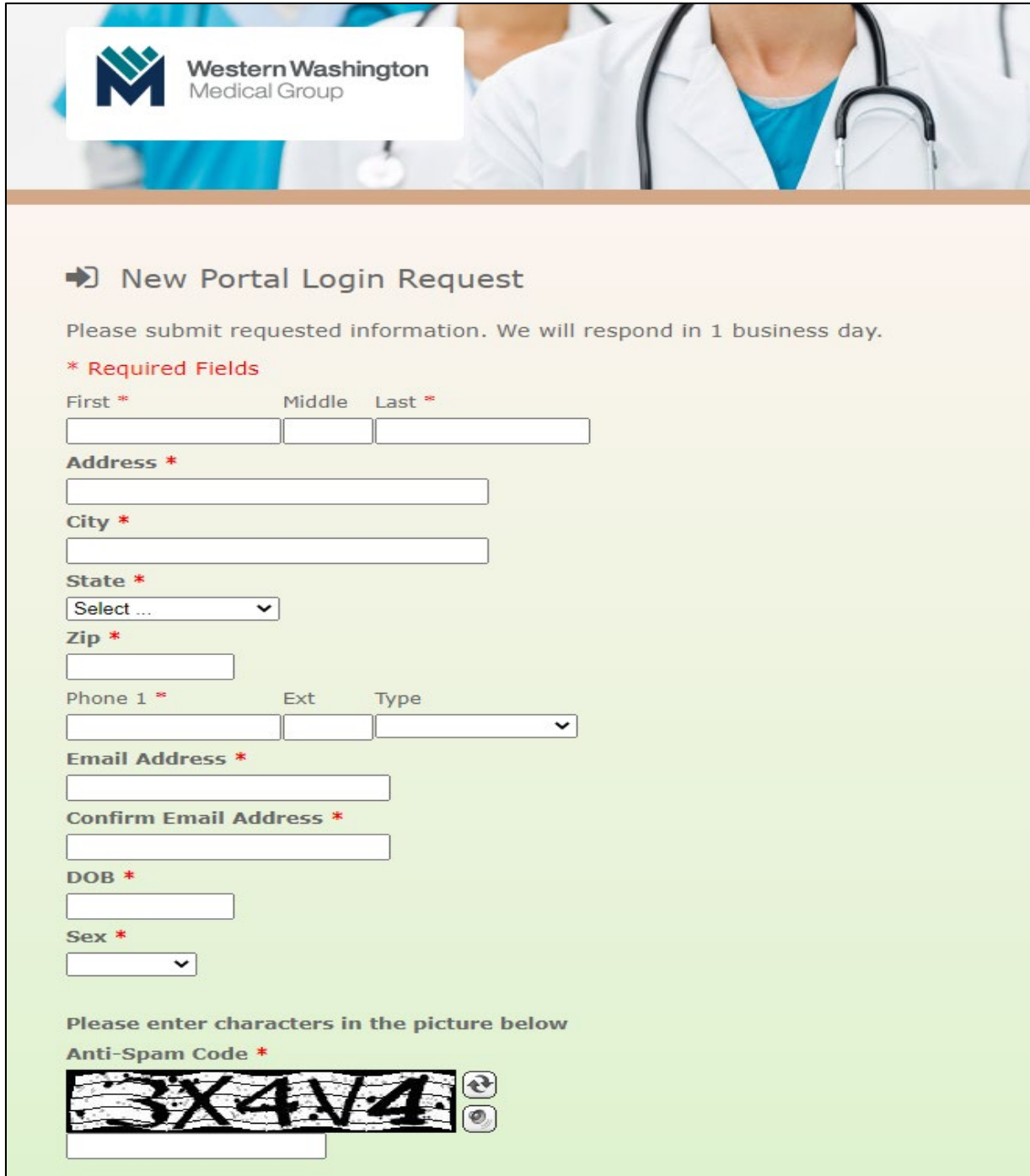
[Forgot your password ?](#)


If you are currently a patient and have provided your email address, [CLICK HERE to request a New Login](#).

Profile entered must match information on file at your provider's office.

If you are experiencing problems requesting your login, please call your provider's office.

On the next screen, complete all required fields (noted with an asterisk *).
Enter the Anti-Spam Code at the bottom to complete your request.



 **Western Washington**
Medical Group

➔ New Portal Login Request

Please submit requested information. We will respond in 1 business day.

*** Required Fields**

First * Middle Last *

Address *

City *

State *

Select ... ▼

Zip *

Phone 1 * Ext Type

Email Address *




Confirm Email Address *

DOB *

Sex *

Please enter characters in the picture below

Anti-Spam Code *

If your information matches with our Medical Records, you will get a message in green that your login information has been sent to your email address.

Go to your email and follow the instructions to complete your portal registration.

➔ New Portal Login Request

Please submit requested information. We will respond in 1 business day.

*** Required Fields**

Email with login information sent to 3test3@testemail.com !

First * Middle Last *

Address *

City *

The email you receive should look similar to this one:

Dear Two Testpatient,

We have enabled your access to the Western Washington Medical Group patient portal. You will find our portal at this web address:

<https://wwmedgroup.myezyaccess.com>

Please use the following credentials to log on:

Email Address: 2test2@email.com
Password: newpassword

Passwords are case sensitive, please enter the password exactly as you see it above.

For security, you will be prompted to update your password with your first log on, then you can manage your information from the My Profile tab once you are logged into the portal. If you have any trouble using our portal, please contact your provider's office for assistance.

Using the login credentials (email and password), you will be prompted to agree to the terms and conditions.
Click "I agree"

On the next screen you need to enter identifying information about yourself:

Verify Information


Please specify requested information to verify your identity !

Birth Date

MM	DD	YYYY
----	----	------

Gender

Once you have done that, type in your temporary password again and create a new, unique password that is 8-20 characters long:

 **Change Password**

You must change your password.

New Password needs to be 8-20 characters in length

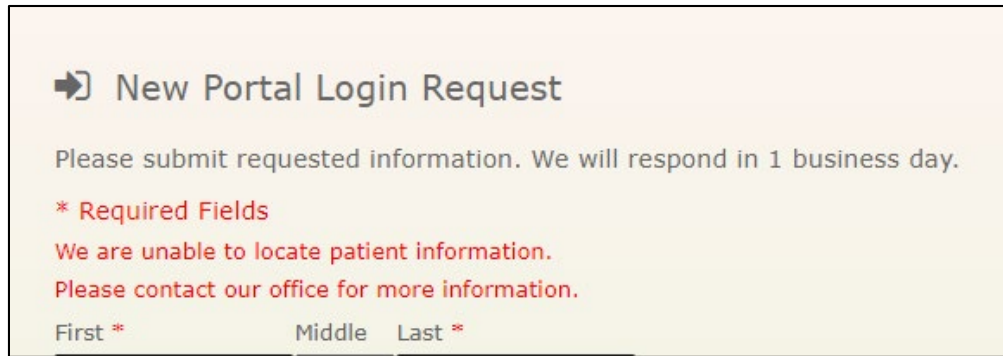
Current (Temporary) Password

New Password

Confirm New Password

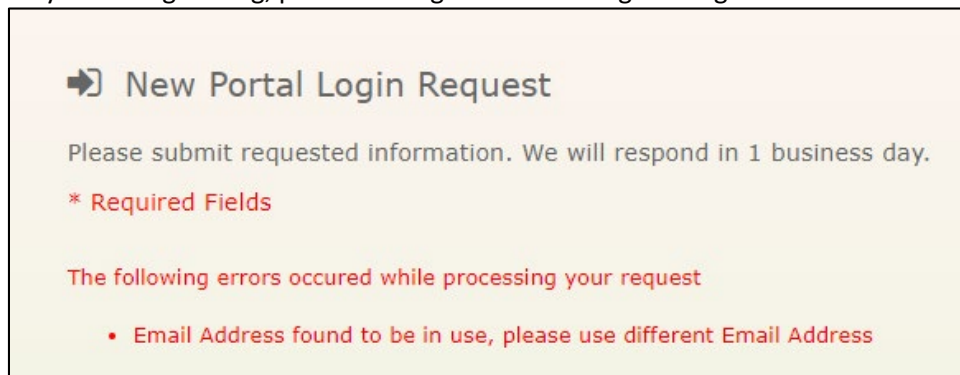
TROUBLESHOOTING TIPS:

When attempting to register, if you have not entered enough information for the system to identify you, you will get the message below. If that happens, please call your provider's office directly for help in registering.



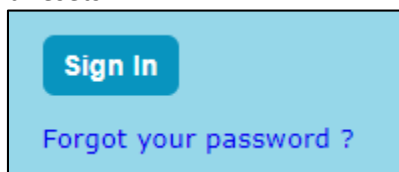
EMAIL ADDRESS FOUND TO BE IN USE:

Occasionally when registering, patients will get the following message:



You may get this above error message due to the following reasons:

1. You are already a registered portal user and should go back to main screen to request a password reset by clicking on the "Forgot your password" link below the blue sign in button. Please allow 1 business day for password resets.



2. Someone else in your household is already registered with this email address. Please use a unique email address to register for the portal.

If you experience any issues when trying to self-register for the WWMG patient portal, please call your provider's office and they can help to register you over the phone.

Thank you for using Western Washington Medical Group's patient portal!