



Western Washington  
Medical Group

## **WHITEHORSE FAMILY MEDICINE**

**NEW PATIENT PACKET**

ACCOUNT# \_\_\_\_\_

NEW

UPDATE

PATIENT LAST NAME		FIRST NAME (legal)		MI	PREFERRED OR NICKNAME		DATE OF BIRTH	
RACE	ETHNICITY		PREFERRED LANGUAGE			SOCIAL SECURITY #		
SEX M ___ F ___ Other: _____ (Please List)		GENDER IDENTITY: ___Genderqueer identifies as neither Male or Female ___Identifies as Male ___Female-to-male ___Additional gender category or other, please specify _____ ___Identifies as Female ___Male-to-female ___Choose not to disclose				SEXUAL ORIENTATION ___ Choose not to disclose ___ Heterosexual (straight) ___ Bisexual ___ Homosexual (gay/lesbian) ___ Other _____		
MAILING ADDRESS				APT #	CITY		STATE	ZIP CODE 4 DIGIT
STREET ADDRESS				APT #	CITY		STATE	ZIP CODE 4 DIGIT
HOME PHONE ( )		WORK PHONE ( )			EXT	CELL PHONE ( )		PREFERRED EMAIL ADDRESS
REFERRING DOCTOR			HOW DID YOU HEAR OF US? Internet ___ Google Maps ___ Friend/Family ___ Drove by location ___ Insurance Company ___ Mailer/ Marketing ___		MARITAL STATUS MARRIED ___ DIVORCED ___ OTHER ___ SINGLE ___ WIDOWED ___ SEPARATED ___			
PRIMARY CARE DOCTOR			PHARMACY NAME, PHONE NUMBER AND LOCATION					
PATIENT EMPLOYER (IF NOT EMPLOYED ARE YOU: RETIRED ___ OR DISABLED ___?)								
EMPLOYER NAME					OCCUPATION			
STREET ADDRESS				CITY		STATE	ZIP CODE 4 DIGIT	
<b>PRIMARY INSURANCE</b>								
INSURANCE COMPANY NAME				RELATION TO SUBSCRIBER			COPAY	
SUBSCRIBER'S NAME				SUBSCRIBERS EMPLOYER				
SUBSCRIBERS DATE OF BIRTH		SUBSCRIBER'S SEX MALE ___ FEMALE ___ OTHER ___		SUBSCRIBERS ID #		GROUP NUMBER		
<b>SECONDARY INSURANCE</b>								
INSURANCE COMPANY NAME				RELATION TO SUBSCRIBER			COPAY	
SUBSCRIBER'S NAME				SUBSCRIBERS EMPLOYER				
SUBSCRIBER'S DATE OF BIRTH		SUBSCRIBERS SEX MALE ___ FEMALE ___ OTHER ___		SUBSCRIBERS ID #		GROUP NUMBER		
<b>EMERGENCY CONTACT</b>								
( NOT LIVING WITH YOU )		NAME			RELATIONSHIP	PHONE NUMBER- HOME/WORK/CELL ( )		
<b>RESPONSIBLE PARTY</b> WHO IS RESPONSIBLE FOR THE REMAINING BALANCE ON THIS ACCOUNT?								
___ SELF (* If self do not fill in right field.)		SOCIAL SECURITY #		LAST NAME		FIRST NAME		MI
___ SPOUSE		STREET ADDRESS			CITY	STATE	ZIP CODE 4 DIGIT	
___ PARENT		HOME PHONE ( )			WORK OR CELL PHONE ( )		EXT	DATE OF BIRTH
___ GUARDIAN							SEX	M ___ F ___ Other ___
WORKERS COMP CLAIM #		DATE OF INJURY		EMPLOYER			STATE OR SELF INSURED?	
<p>I, the patient or guardian, certify that the information contained on this form is true to the best of my knowledge. I accept responsibility for the charges incurred by the patient, and agree to pay all bills at the time of service, unless prior arrangements have been made. I authorize the physician and clinic to release any information to process insurance claims. I authorize my insurance claim to be paid directly to the clinic. I authorize Western Washington Medical Group to leave messages, which may contain details of my medical condition on my voicemail box if they are unable to reach me.</p>								
PATIENT SIGNATURE _____				INITIALS _____				
				VOICEMAIL # _____				
				DATE _____				
For office use only								
Dr. _____		Ins. code _____		Acct # _____		Initials _____		



Western Washington  
Medical Group

## FINANCIAL AGREEMENT

We consider all patients as “private” unless their insurance is one whom with we have a contractual agreement. We will bill your insurance as a courtesy but the balance for “private” patients is due and payable within 30 days. Many insurance plans cover a certain percentage only of the fees charged. The insurance normally only covers the “usual and customary” fees. Your insurance, as a result, may cover less than you thought they might or you may have a deductible to meet first. You may have scheduled a visit that is not covered by your insurance, such as Preventative Care, it is the patient’s responsibility to check their benefits prior to being seen.

\*Please be familiar with the benefits provided by your health plan.

If your insurance requires a referral or if we need insurance authorization prior to your visit, it is YOUR responsibility to see that your health plan requirements are met. If your insurance information or other documents needed are not provided at or prior to your first visit, any charges incurred will be your responsibility.

Co-pays are due at time of service, if you are unable to pay your co-pay at time of service there may be an **additional \$15.00 fee** charged to your account.

Should the account be referred over to our collection agency the undersigned, or their agent, may be responsible for payments of interest on the unpaid balance of 9% per month from the date of the service, collection fees, reasonable attorney fees and court costs.

We charge **\$35.00** for any NSF checks. (per RCW 62A-3-515 & 520)

With my signature, I acknowledge that I have read the above statement and agree to pay any charges within 30 days of receipt of statement unless other arrangements (such as contractual insurance) have been made. I authorize the physician to release my information required to process my insurance claims and authorize my insurance company to make payment directly to my physician.

**I HAVE READ THE FINANCIAL AGREEMENT. I UNDERSTAND AND AGREE TO THIS POLICY.**

Printed Name \_\_\_\_\_ DOB \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_



## Patient No-Show and Cancellation Policy

We strive to provide excellent medical care to our patients. In order to be consistent with this, we have a Patient No-Show and Cancellation Policy that we have adopted for our clinic. When an appointment is scheduled, that time has been reserved for you and when it is missed or cancelled on short notice, that time cannot be used to see another patient.

Our policy is as follows: You may cancel your appointment up until **24 hours before** your scheduled appointment with no consequences. We will be happy to reschedule the appointment for you and leave the open time for another patient. If you miss your appointment or cancel any time the day of your appointment, Western Washington Medical Group, Department of Family Medicine reserves the right to bill you **\$50.00** for each no-show or late cancellation. This fee is the patient's responsibility and is not billable to insurance.

Additionally, if a patient is more than 15 minutes late to his/her appointment without prior notification, we reserve the right to cancel the appointment and the cancellation fee of **\$50.00** will apply.

We do realize that on rare occasions emergencies or circumstances may arise beyond your control. We will address these situations with you should that occur.

If you have any questions regarding this policy, please direct them to the practice administrator. We thank you for working with us to ensure that we are able to provide the best service possible to all of our patients.

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I have read and understand the Patient No-Show and Cancellation Policy of the practice and I agree to the terms. I also understand that such terms may be amended periodically by the practice.

**Printed** Patient name: \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_  
Signature

Date of Birth: \_\_\_\_\_



**ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF  
PRIVACY PRACTICES**

By my signature below I, \_\_\_\_\_, acknowledge that I received a copy of the Notice of Privacy Practices for Western Washington Medical Group.

\_\_\_\_\_  
Signature of client (or personal representative)

\_\_\_\_\_  
Date

**If this acknowledgment is signed by a personal representative on behalf of the client, complete the following:**

Personal Representative's Name: \_\_\_\_\_

Relationship to Client: \_\_\_\_\_

**For Office Use Only**

I attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- Individual refused to sign
- Communications barriers prohibited obtaining the acknowledgement
- An emergency situation prevented us from obtaining acknowledgement
- Other (Please Specify)

\_\_\_\_\_  
Employee Name

\_\_\_\_\_  
Date

This form will be retained in your medical record



**CONSENT TO RELEASE INFORMATION**

**(FAMILY AND FRIENDS)**

I give the physicians and office staff of Western Washington Medical Group (WWMG) permission to discuss my medical condition.

**WWMG may disclose health care information regarding testing, diagnosis and treatment for the following conditions:**

*(NOTE: if a specific topic box is not checked, we will be unable to discuss any treatment related to that topic.)*

- HIV (Aids virus)
- Sexually Transmitted Diseases (STD's)
- Psychiatric disorders/Mental health
- Alcohol/Substance abuse
- All other Health Information

**Other:** \_\_\_\_\_

**WWMG/WFM may disclose this information to the following individuals:**

*(Please list family members and friends only)*

NAME: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_ PHONE: \_\_\_\_\_

NAME: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_ PHONE: \_\_\_\_\_

NAME: \_\_\_\_\_

RELATIONSHIP: \_\_\_\_\_ PHONE: \_\_\_\_\_

**This is an indefinite consent form unless otherwise specified**

**Printed Patient's name:** \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

**Whitehorse Family Medicine**  
Western Washington Medical Group  
875 Wesley St, Ste 250, Arlington, WA 98223  
phone 360-435-2233 fax 360-435-3966

**Authorization For Disclosure Of Health Information**

1) I hereby authorize: \_\_\_\_\_  
Address: \_\_\_\_\_

To disclose the following information from the health records of:

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Address: \_\_\_\_\_ Social Security #: \_\_\_\_\_  
Telephone: \_\_\_\_\_

Covering the Period(s) of Health Care

From (date): \_\_\_\_\_ To (date): \_\_\_\_\_  
From (date): \_\_\_\_\_ To (date): \_\_\_\_\_

2) This information is to be sent to (name): \_\_\_\_\_  
Address: \_\_\_\_\_  
For the purpose of: \_\_\_\_\_

3) General information to be disclosed:

- Complete Health Records
- Consultation Reports
- X-ray Reports
- X-ray Films
- Immunization Records
- History & Physical Exam
- Progress Notes
- Laboratory Tests
- Surgical Results
- Other (Please Specify)

I understand that this will include information relating to (check and initial ONLY if information is to be sent):

- Acquired Immunodeficiency Syndrome (AIDS) Human Immunodeficiency Virus (HIV) Infection
- Sexually Transmitted Diseases (STD)
- Behavioral Health Service/Mental Health/Psychiatric Care
- Treatment for Alcohol and/or Drug Abuse

4) I understand this authorization may be revoked in writing at any time, except to the extent that action has been taken in reliance on this authorization. Unless otherwise revoked, this authorization will expire in 90 days.

5) Whitehorse Family Medicine, its employees and physicians are hereby released from any legal responsibility or liability for disclosure of the above information to the extent indicated and authorized herein.

6) Please allow up to three weeks to receive your record. There may be a cost to copy your record. Please inquire at the front desk for further information.

7) Your records may be re-disclosed by the party that we are releasing them to, and therefore no longer protected by law.

SIGNED: \_\_\_\_\_  
Patient Date

\_\_\_\_\_  
Or Legal Representative (relationship to patient) Date





## Review of Systems

67 Family Medicine

Please check any symptoms you are having.

### General

- Chills
- Daytime Sleepiness
- Fatigue
- Fever
- Loss of Appetite
- Very Low Energy
- Night Sweats
- Severe Snoring
- Trouble Sleeping
- Unexpected Weight Loss

### ENT

- Decreased Hearing
- Difficulty Swallowing
- Ear Discharge
- Earache
- Face or Jaw Pain
- Hoarseness
- Nasal Congestion
- Nosebleeds
- Post Nasal Drip
- Ringing in the Ears
- Sore Throat

### Breasts

- Abnormal Mammogram
- Bloody Discharge from Nipple
- Breast Enlargement
- Breast Pain
- Breast Lump
- Nipple Discharge

### GI

- Abdominal Bloating
- Abdominal Pain
- Bloody Stools
- Change in Bowel Habits
- Constipation
- Dark Tarry Stools
- Diarrhea

### Eyes

- Blurred Vision
- Discharge
- Double Vision
- Eye Irritation
- Eye Pain
- Light Sensitivity
- Loss of Vision

### CV

- Chest Pain or Discomfort
- Calf Pain with walking
- Difficulty Breathing at Night
- Difficulty Breathing laying down
- Fainting or Near Fainting
- Leg Cramps
- Lightheadedness
- Palpitations or Racing Heart
- Paroxysmal Nocturnal Dyspnea
- Peripheral Edema
- Recent Weight Gain
- Shortness of Breath with Exertion
- Swelling in Extremities
- Syncope

### Resp

- Chest Pain with Deep Breaths
- Cough
- Coughing up Blood
- Excessive Mucus or Phlegm
- Excessive Snoring
- Excessive Sputum
- Pleuritic Chest Pain
- Shortness of Breath
- Wheezing

- Trouble Swallowing
- Heartburn
- Hemorrhoids
- Indigestion
- Nausea
- Pain with swallowing
- Vomiting
- Vomiting Blood

## Review of Systems Continued

### GU

#### Female

- Blood in Urine
- Decreased Sex Drive
- Discharge
- Pain with Urination
- Genital Sores
- Heavy or Prolonged Periods
- Hot Flashes
- Irregular or Missed Periods
- Nighttime Urination
- Pain with Intercourse
- Painful Periods
- Pelvic Pain
- Spotting
- Trouble Starting Urinary System
- Urinary Frequency

### Derm

- Change in Hair or Nails
- Dry Skin
- Excessive Perspiration
- Itching
- Non-Healing Sores
- Rash
- Skin Cancer
- Suspicious Lesions
- Unusual Hair Distribution

### Psych

- Anxious Mood
- Depressed Mood
- Excessive Worrying
- Fears of Phobias
- Frightening Visions or Sounds
- Sleep Problems
- Thoughts of Suicide
- Thoughts of Violence to others

### Endo

- Cold Intolerance
- Excessive Hunger
- Excessive Thirst
- Excessive Urination
- Heat Intolerance
- Weight Change

#### Male

- Blood in Urine
- Decreased Libido
- Discharge
- Pain with Urination
- Erectile Dysfunction
- Genital Sores
- Urination at Night
- Trouble Starting urinary system
- Urinary frequency
- Urinary Hesitancy
- Urinary Urgency
- Urine Incontinence

### MS

- Neck Pain
- Thoracic Pain
- Lumbar Pain
- General Weakness
- Joint Pain
- Joint Swelling
- Muscle Aches
- Muscle Cramps
- Muscle Weakness
- Stiffness

### Neuro

- Arm or Leg Weakness
- Confusion
- Dizziness or sensation of spinning
- Facial Weakness
- Falling Down
- Headaches
- Loss of Consciousness
- Numbness or Tingling
- Poor Balance or Coordination
- Poor Memory
- Seizures or Uncontrolled Movements
- Slurred Speech
- Tremors
- Trouble with concentration
- Visual Disturbances

### Allergy

- Hives or rash
- Persistent Infections
- Possible HIV Exposure
- Seasonal Allergies

### Heme

- Enlarged Lymph Nodes
- Excessive or Easy Bruising
- Prolonged Bleeding