



ACCOUNT# _____

NEW

UPDATE

PATIENT LAST NAME		FIRST NAME (legal)		MI	PREFERRED OR NICKNAME		DATE OF BIRTH	
RACE		ETHNICITY		PREFERRED LANGUAGE			SOCIAL SECURITY #	
SEX M ___ F ___ Other: _____ (Please List)		GENDER IDENTITY: ___ Genderqueer identifies as neither Male or Female ___ Identifies as Male ___ Female-to-male ___ Additional gender category or other, please specify _____ ___ Identifies as Female ___ Male-to-female ___ Choose not to disclose				SEXUAL ORIENTATION ___ Choose not to disclose ___ Heterosexual (straight) ___ Bisexual ___ Homosexual (gay/lesbian) ___ Other _____		
MAILING ADDRESS				APT #	CITY		STATE	ZIP CODE 4 DIGIT
STREET ADDRESS				APT #	CITY		STATE	ZIP CODE 4 DIGIT
HOME PHONE ()		WORK PHONE ()			EXT	CELL PHONE ()		PREFERRED EMAIL ADDRESS
REFERRING DOCTOR		HOW DID YOU HEAR OF US? Internet ___ Google Maps ___ Friend/Family ___ Drove by location ___ Insurance Company ___ Mailer/ Marketing ___		MARITAL STATUS MARRIED ___ DIVORCED ___ OTHER ___ SINGLE ___ WIDOWED ___ SEPARATED ___				
PRIMARY CARE DOCTOR								
PHARMACY NAME, PHONE NUMBER AND LOCATION								
PATIENT EMPLOYER (IF NOT EMPLOYED ARE YOU: RETIRED ___ OR DISABLED ___?)								
EMPLOYER NAME					OCCUPATION			
STREET ADDRESS				CITY		STATE	ZIP CODE 4 DIGIT	
PRIMARY INSURANCE								
INSURANCE COMPANY NAME				RELATION TO SUBSCRIBER			COPAY	
SUBSCRIBER'S NAME				SUBSCRIBERS EMPLOYER				
SUBSCRIBERS DATE OF BIRTH		SUBSCRIBER'S SEX MALE ___ FEMALE ___ OTHER ___		SUBSCRIBERS ID #		GROUP NUMBER		
SECONDARY INSURANCE								
INSURANCE COMPANY NAME				RELATION TO SUBSCRIBER			COPAY	
SUBSCRIBER'S NAME				SUBSCRIBERS EMPLOYER				
SUBSCRIBER'S DATE OF BIRTH		SUBSCRIBERS SEX MALE ___ FEMALE ___ OTHER ___		SUBSCRIBERS ID #		GROUP NUMBER		
EMERGENCY CONTACT								
(NOT LIVING WITH YOU)		NAME			RELATIONSHIP	PHONE NUMBER- HOME/WORK/CELL ()		
RESPONSIBLE PARTY WHO IS RESPONSIBLE FOR THE REMAINING BALANCE ON THIS ACCOUNT?								
___ SELF (* If self do not fill in right field.)		SOCIAL SECURITY #		LAST NAME		FIRST NAME		MI
___ SPOUSE		STREET ADDRESS			CITY	STATE	ZIP CODE 4 DIGIT	
___ PARENT		HOME PHONE ()		WORK OR CELL PHONE ()		EXT	DATE OF BIRTH	SEX M ___ F ___ Other ___
___ GUARDIAN								
WORKERS COMP CLAIM #		DATE OF INJURY		EMPLOYER			STATE OR SELF INSURED?	
I, the patient or guardian, certify that the information contained on this form is true to the best of my knowledge. I accept responsibility for the charges incurred by the patient, and agree to pay all bills at the time of service, unless prior arrangements have been made. I authorize the physician and clinic to release any information to process insurance claims. I authorize my insurance claim to be paid directly to the clinic. I authorize Western Washington Medical Group to leave messages by voicemail, text, email or portal, which may contain details of my medical condition. By voluntarily providing your mobile phone number to WWMG, you agree to receive recurring non-marketing SMS messages regarding appointment reminders, cancellation or rescheduling, patient onboarding, care-related notifications, and billing updates. Message frequency varies. Message and data rates may apply. Providing a mobile number and consenting to SMS messages are not required to receive medical treatment or services from WWMG. Reply HELP for help or STOP to opt out. View the WWMG Privacy Policy and SMS Terms and Conditions.								
INITIALS				VOICEMAIL #				
PATIENT SIGNATURE Type name for signature				DATE				
For office use only								
Dr. _____		Ins. code		Acct #		Initials		



Western Washington
Medical Group

1728 West Marine View Drive, Suite #110, Everett, WA 98201
www.wwmedgroup.com

Patient Name: _____ DOB: _____ MRN: _____

Financial Agreement

We consider all patients as “**private**” unless their insurance is one whom with we have a contractual agreement. We will bill your insurance as a courtesy but the balance for “**private**” patients is due and payable within 30 days.

Many insurance plans cover a certain percentage only of the fees charged. The insurance normally only covers the “usual and customary” fees. Your insurance, as a result, may cover less than you thought they might or you may have a deductible to meet first.

You may have scheduled a visit that is not covered by your insurance, such as Preventative Care. It is the patient’s responsibility to check their benefits prior to being seen. **Please be familiar with the benefits provided by your health plan.**

If your insurance requires a referral or if we need insurance authorization prior to your visit, it is **YOUR** responsibility to see that your health plan requirements are met. If your insurance information or other documents needed are not provided at or prior to your first visit, any charges incurred will be your responsibility.

Co-pays are due at time of service. If you are unable to pay your co-pay at time of service, there may be an **additional \$15.00 fee** charged to your account.

Should the account be referred over to our collection agency, the undersigned, or their agent, may be responsible for payments of interest on the unpaid balance of 9% per month from the date of the service, collection fees, reasonable attorney fees, and court costs.

We charge **\$35.00** for any NSF checks (per RCW 62A-3-515 & 520).

With my signature, I acknowledge that I have read the above statement and agree to pay any charges within 30 days of receipt of statement unless other arrangements (such as contractual insurance) have been made. I authorize the provider to release my information required to process my insurance claims and authorize my insurance company to make payment directly to my provider.

No show/Late Cancellation Fee: All WWMG clinics require a minimum 24-hour notice of any appointment cancellations or reschedules, including telehealth appointments. Fees may vary by clinic, please contact your provider’s office for details. Late cancellation/no-show appointments will be charged:

- \$50 for Primary Care and Imaging Center appointments/office visits
- \$50 for Podiatry care center appointments/office visits
- \$100 for Specialty care center appointments/office visits
- \$150 for Psychology care center appointments/office visits
- \$250 for surgeries, Endoscopy Center procedures, and in-office procedures

After 3 no-show appointments and/or late cancellations (with less than a full 24 hour notice to our clinics), you will be asked to leave the practice. Missed appointments take up valuable time that could be offered to another patient.

I HAVE READ THE FINANCIAL AGREEMENT. I UNDERSTAND AND AGREE TO THIS POLICY.

Printed Name _____ DOB _____

Signature _____ Date _____



Western Washington
Medical Group

WWMG

1728 W Marine View Drive #110, Everett, WA 98201

(425) 259-4041 Fax: (425) 252-6642

Registration Form Packet

Name: _____ DOB: _____ MRN: _____

Consent to Release Information to Friends and Family

I give the providers and office staff of Western Washington Medical Group (WWMG) permission to discuss my medical condition. *(NOTE: if a specific topic box is not checked, we will be unable to discuss any treatment related to that topic.)* **WWMG may disclose health care information regarding testing, diagnosis and treatment for the following conditions:**

☐ HIV (Aids virus)

☐ Sexually Transmitted Infections (STIs)

☐ Psychiatric disorders / Mental health

☐ Alcohol / Substance abuse

☐ All other health information

Other: _____

The consent will be considered valid until such time that I revoke it. I reserve the right to revoke it at any time. It will be my responsibility to keep this information current, as I recognize that relationships and friendships change over time.

Name _____ Relationship _____ Phone _____

Name _____ Relationship _____ Phone _____

Name _____ Relationship _____ Phone _____

Patient's Personal Phone Information: NOTE! This is DIFFERENT than the above info.

Please provide us with **YOUR best, most** current phone contact information. This information will become part of your permanent medical record *unless/until you change it*. You can change this information simply by asking to complete a new form.

Please note: by approving the option to leave a detailed message you are allowing us to leave sensitive health information and specifics related to referrals.

First phone number	Second phone number	Third phone number
Check one: Cell Work Home OK to leave detailed message?: Y N	Check one:Cell Work Home OK to leave detailed message?: Y N	Check one:Cell Work Home OK to leave detailed message?: Y N

Signature of client (or personal representative)

Date

If this acknowledgment is signed by a personal representative on behalf of the client, complete the following:

Personal Representative's Name

Relationship to Client



Western Washington
Medical Group

WWMG

1728 W Marine View Drive #110, Everett, WA 98201
(425) 259-4041 Fax: (425) 252-6642

Registration Form Packet

Name: _____ DOB: _____ MRN: _____

Acknowledgement of Receipt of Notice of Privacy Practices

By my signature below I, _____, acknowledge that I received a copy of the Notice of Privacy Practices for Western Washington Medical Group.

Signature of client (or personal representative)

Date

If this acknowledgment is signed by a personal representative on behalf of the client, complete the following:

Personal Representative's Name

Relationship to Client

For Office Use Only

I attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

☐ Individual refused to sign

☐ Communications barriers prohibited obtaining the acknowledgement

☐ An emergency situation prevented us from obtaining acknowledgement

Other: _____

Employee Name

Date

This form will be retained in your medical record



Comprehensive Patient Health History

Patient Name _____ Age _____ Today's Date _____

Current Weight _____ Height _____ ☐ Right Handed ☐ Left Handed

Describe your main medical problem _____ Date of injury _____

List all symptoms _____ Primary Care Dr. _____

Referring Doctor _____

Please rate your pain on a scale of 1-10 (#10 being the worst) _____

Current Medications, inhalers, eye drops, patches...	Dose and Frequency	What do you take it for?
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Supplements, Herbal remedies currently taking	Dose and Frequency	What do you take it for?
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Allergies	Reaction that you Had	Serious Injuries or fractures
☐ Latex	_____	_____
☐ Iodine	_____	_____
☐ Penicillin	_____	_____
☐ Sulfa	_____	_____
Other _____	_____	_____
Other _____	_____	_____
Other _____	_____	_____
☐ Food Allergies:	_____	_____

All previous surgeries or major procedures (year?)

Patient Social History: Occupation: _____

Work status: ☐ Regular duties ☐ Light/modified duties ☐ Retired ☐ Disabled ☐ Currently Unemployed

Marital status: ☐ Single ☐ Married ☐ Separated ☐ Divorced ☐ Widowed

Alcohol use: ☐ Never ☐ Rarely ☐ Moderate Daily # of drinks _____ ☐ Recovery Treatment

Tobacco use: ☐ Never ☐ Yes, current packs/day _____ How many years _____ ☐ Quit-year _____

Recreational drugs: ☐ Never ☐ Yes _____ How often _____ ☐ Recovery treatment program

Family Medical History	Age	Diseases	If deceased, cause of death
Father	_____	_____	_____
Mother	_____	_____	_____
Sibling	_____	_____	_____
Sibling	_____	_____	_____

Patient Name _____

Today's Date _____

REVIEW OF SYSTEMS

*Have you had any of the following during the past year ?
Please circle Yes if any apply to you*

Cardiac

Chest pain Yes
Swelling in legs/ Edema Yes
Leg cramps or calf pain Yes
Palpitations or arrhythmias Yes

Constitutional/ General

Fevers Yes
Headaches Yes
Sleeping difficulty Yes
Fainting Yes

Eyes

Double or blurry vision Yes
Wear Glasses or contacts Yes
Eye disease or injury Yes

Gastrointestinal

Blood in stool Yes
Diarrhea Yes
Constipation Yes
Nausea or vomiting Yes
Acid indigestion/ heartburn Yes

Genitourinary

Blood in urine Yes
Frequency in urination Yes
Burning or painful urination Yes
Incontinence or dribbling Yes

Hematology

Bruises or bleeds easily..... Yes
Bleeding disorder..... Yes
Blood clot, DVT, or a Yes
Pulmonary embolism... Yes

Pulmonary

Shortness of breath Yes
Wheezing Yes
Asthma..... Yes
Frequent cough Yes
COPD or Emphysema..... Yes

Skin

Rashes or itching..... Yes
Changes in moles or skin lesions Yes
Psoriasis..... Yes

Musculoskeletal

Limping..... Yes
Joint pain..... Yes
Joint stiffness..... Yes
Joint swelling..... Yes
Numbness to arm or leg..... Yes

Patient's Signature: _____
(or parent/legal guardian)

Practitioner's Initials _____

PAST MEDICAL HISTORY

*Have you ever had any of the following?
Please circle Yes if any apply to you*

Yes Diabetes
Yes Thyroid disorder
Yes Kidney or Renal disorder
Yes Stroke/TIA
Yes Seizures or Epilepsy
Yes Anemia
Yes Varicose Veins
Yes High Blood Pressure
Yes High Cholesterol
Yes Heart Problems _____
Yes Heart Attack/ Myocardial Infarction
Yes Heart Stents or Balloon Angioplasty
Yes Atrial Fibrillation
Yes Irregular Heartbeat
Yes Pacemaker
Yes Heartburn, Acid reflux
Yes Ulcers or Gastritis
Yes Esophagitis, Barrett's or Hiatal Hernia
Yes Seasonal Allergies
Yes Sleep Apnea, if Yes CPAP use? _____
Yes Tuberculosis
Yes Gout
Yes Cancer _____
Yes Migraines
Yes Depression
Yes Anxiety
Yes Fibromyalgia
Yes Chronic Pain _____
Yes Hepatitis A , B , C (circle which)
Yes HIV or exposure to it
Yes History of MRSA, VRE, Staph infections
Yes Anesthesia problems? _____
Yes Post Operative Nausea/Vomiting

**Other Diagnoses or Symptoms that
we should be aware of?**



CANCELLATION FEE

A scheduled appointment is a commitment of time between the doctor and patient. We have reserved time just for you. When appointments are missed or canceled late, that time is lost.

We ask that when you schedule an appointment you make every effort to keep that appointment. We understand that emergencies do arise, and we will take that into consideration.

I acknowledge a \$100.00 No Show Fee will be charged to me personally if I do not arrive for, or cancel my scheduled appointment without 24 hours notice.

DOCUMENT FEES

A Fee of \$10 will be charged for any documents requiring your provider's review and signature. Payment of service will be required before documents are completed and/or forwarded. Commercial or private insurance are not financially responsible for this fee.

Patient
Signature _____

Date of Birth _____

Print Name _____

Today's Date _____



Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.**

Your Rights

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

Your Choices

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care
- Market our services and sell your information
- Raise funds

Our Uses and Disclosures

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

To the extent that we have your substance use disorder patient records, subject to 42 CFR part 2, we will not share that information for investigations or legal proceedings against you without (1) your written consent or (2) a court order and a subpoena.

Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you:

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.

- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we’ll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home, office, or cell phone) or to send mail to a different address.
- We will say “yes” to all reasonable requests.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say “no,” for example, if it could affect your care. If we agree to your request, we may still share this information in the event that you need emergency treatment.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say “yes” unless a law requires us to share that information.

Get a list of those with whom we’ve shared information

- You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If someone has authority to act as your personal representative, such as if someone has your medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting <https://www.hhs.gov/hipaa/filing-a-complaint/index.html>.
- We will not retaliate against you for filing a complaint.

Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care or payment for your care

- Share information in a disaster relief situation
- Include your information in a hospital directory

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

In these cases we never share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

In the case of fundraising:

- We may contact you for fundraising efforts, but you can tell us not to contact you again.

If we have your substance use disorder patient records, subject to 42 CFR part 2, we will give you clear and obvious notice in advance and a choice about whether to receive fundraising communications that use your Part 2 information.

Our Uses and Disclosures

How do we typically use or share your health information?

We typically use or share your health information in the following ways:

Treat you

We can use your health information and share it with other professionals who are treating you.

Example: A doctor treating you for an injury asks another doctor about your overall health condition.

Run our organization

We can use and share your health information to run our practice, improve your care, and contact you when necessary.

Example: We use health information about you to manage your treatment and services.

Bill for your services

We can use and share your health information to bill and get payment from health plans or other entities.

Example: We give information about you to your health insurance plan so it will pay for your services.

How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes.

In all cases, including those listed below, if we have substance use disorder patient records about you, subject to 42 CFR part 2, we cannot use or share information in those records in civil, criminal, administrative, or legislative investigations or proceedings against you without (1) your consent or (2) a court order and a subpoena.

Help with public health and safety issues

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

Do research

We can use or share your information for health research.

Comply with the law

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

Respond to organ and tissue donation requests

We can share health information about you with organ procurement organizations.

Work with a medical examiner or funeral director

We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation, law enforcement, and other government requests

We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions

- We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described in this notice unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

Other Instructions/ Information Related for Notice

- Effective Date of this Notice: 08/06/2026
- Melissa Danielson, Compliance Officer (425) 259-4041.
- **Marketing Communications; Sale of PHI.**
We must also obtain your written authorization prior to using or disclosing PHI for marketing purposes or the sale of PHI, consistent with the related definitions and exceptions set forth in HIPAA.
- **Psychotherapy Notes:**
We must also obtain your authorization for any use or disclosure of psychotherapy notes, except if our use or disclosure of psychotherapy notes is: (1) by the originator of the psychotherapy notes for treatment purposes; (2) for our own training programs in which mental health students, trainees or

practitioners learn under supervision to practice or improve their counseling skills; (3) to defend ourselves in a legal proceeding initiated by you; (4) as required by law; (5) by a health oversight agency with respect to the oversight of the originator of the psychotherapy notes; (6) to a coroner or medical examiner; or (7) to prevent or lessen a serious and imminent threat to the health or safety of a person or the general public.

- **Uses and Disclosures of Your Highly Confidential Information:**

In addition, federal and state law requires special privacy protections for certain highly confidential information about you, including the subset of your PHI that: (1) is about mental health and developmental disabilities services; (2) is about alcohol and drug abuse prevention, treatment and referral; (3) is about HIV/AIDS testing, diagnosis or treatment; (4) is about venereal disease(s); (5) is about genetic testing; (6) is about child abuse and neglect; (7) is about domestic abuse of an adult with a disability; or (8) is about sexual assault. In order for us to disclose your Highly Confidential Information for a purpose other than those permitted by law, we must obtain your written authorization.

- **Use of PHI for Research:**

For Research. Medical research is vital to the advancement of medical science. Federal regulations permit use of protected health information in medical research. Our clinical researchers may look at your health records as part of your current care, or to prepare, or conduct research. All patient research conducted at Western Washington Medical Group is reviewed and approved by an Institutional Review Board before any medical research study begins. You may opt out of being contacted to participate in clinical research by contacting the Privacy Officer at (425) 259-4041.

- **Use of PHI for Operations:**

We may use technologies, including artificial intelligence tools, to assist our clinicians with documentation and care delivery. These tools are subject to appropriate privacy and security protections. You may request alternative documentation approaches where available.

- **Use of PHI with Business Associates:**

We may share your information with business associates who perform services on our behalf, who are required to protect your information.

- **De-Identified Information:** We may use your health information, or disclose it to a third party whom we have hired, to create information that does not identify you in any way. Once we have de-identified your information, it can be used or disclosed in any way according to law without your authorization or consent, including but not limited to, research studies, use or development of artificial intelligence tools and other advanced technologies, and health care/health operations improvement activities.

- We provide our patients with access to their health information using an **online portal**.

- **SMS Communications and Mobile Information:**

Western Washington Medical Group ("WWMG") may collect mobile telephone numbers, SMS communication preferences, opt-in consent, opt-out requests, message interactions, and related information when individuals enroll in or use the WWMG text messaging program.

WWMG uses this information to send non-marketing communications regarding appointment reminders, appointment confirmations, scheduling, cancellation or rescheduling, patient onboarding, care-related administrative notifications, billing, account updates, and customer support.

Mobile information, including mobile telephone numbers and SMS opt-in consent, will not be sold, rented, or shared with third parties or affiliates for marketing or promotional purposes.

WWMG may disclose mobile information to service providers and business associates that assist WWMG in operating and delivering the text messaging program. Information is disclosed only as necessary to provide those services and remains subject to applicable contractual, privacy, and security requirements.

Message frequency varies. Message and data rates may apply. Reply STOP to any WWMG text message to opt out or reply HELP for assistance.

Opting out of SMS messages does not affect the ability to receive medical treatment or services from WWMG. Communications may continue through other channels based on the patient's communication preferences and as permitted by law.