

Project Lead, Care Management and Remote Patient Monitoring Program (RN required)

Western Washington Medical Group is looking for health care innovators who want to make a difference. For the Care Management Project Lead, we're looking for a trailblazer to lead a growing new care management program to provide exceptional patient care.

Who are we? WWMG is proud to be a growing, independent provider organization who is on the front lines to improve health care for patients and the communities we live in. Because we are locally owned by physicians, decisions are not made by distant corporate systems. This means our providers and patients are free to make the best informed choices together. The result is personalized, state-of-the-art care, with a work culture that's collaborative, supportive, caring, and fun.

Job Summary:

The Care Management Project Lead will work with various departments across WWMG, as well as external vendor representatives, to support and grow the new Care Management and Remote Patient Monitoring Program. In addition to leading the development and growth of the program, the Project Lead will work individually with patients, caregivers, primary care providers, and specialists to develop a comprehensive care plan to best support patient wellness. This position will primarily interact with patients over the phone but may also have some contact with patients in our care centers.

Responsibilities:

Program Management

- Collaborate with Leadership to initiate ways to support and grow the program.
- Track and assess program metrics to identify areas of improvement.
- Provide education about the program to providers and care center staff.
- Ensure all requirements are being met for submitted billing codes.
- Work as an interdisciplinary team member to collaborate and support associated projects.
- Other duties as assigned.

Patient Education and Care Management

- Utilize patient communication strategies (e.g. motivational interviewing) and best practices.
- Develop a comprehensive care plan that will address the patient's needs, objectives, goals, and actions that are tailored to best support each patient.
- Assess, identify, and coordinate resources or other factors needed to achieve the desired outcome for health maintenance or health improvement.

General Qualifications:

- Experience in project management and ability to lead change.
- Strong critical thinking, problem solving, and organizational skills.
- Demonstrates flexibility and can manage multiple demands.
- High level of discretion and adherence to HIPPA standards.

- Effective oral and written communication in the English language and across diverse populations.
- Ability to work both independently and collaboratively.
- Adheres to clinical practice guidelines and CMS service code requirements.
- Experience working in an EMR and care management system.

Additional Qualifications:

- Education: Graduate from an Accredited School of Nursing. Bachelor's degree in Nursing preferred.
- Certification/Licensure: Current Washington State RN nursing license to practice without restriction.
- Preferred Experience: Case management experience or Certified Case Manager (CCM)

Physical Requirements:

Performing the duties of this job requires the ability to: stand; walk; sit; climb stairs; use hand to finger coordination, handle or feel objects, tools or controls; reach with hands and arms; balance, stoop, kneel, crouch; talk and hear. The employee must occasionally lift and/or move up to 30 pounds. Specific vision abilities include: close vision, peripheral vision, depth perception, and the ability to adjust and focus. WWMG is a drug-free, equal opportunity employer.

Location: Everett, WA

Schedule: Full time. Weekdays. A flexible schedule can be arranged.

Responsible to: Quality & Population Health Manager

Ready to apply?

If you're interested in this position please send your resume to tlitton@wwmedgroup.com.

More About Western Washington Medical Group: Western Washington Medical Group is a team of over 100 providers in 20+ specialty areas housed in 20 sites in Snohomish, Skagit and Island counties. The providers who founded Western Washington Medical Group in the early 1990's shared the belief that local, independent providers are best qualified to give their communities the best possible care. Our founding mission is still relevant today. Which is why, after three decades of serving the North Puget Sound region, we proudly remain provider owned and run. Learn more at <http://www.wwmedgroup.com/>