

Program Lead for Care Management (RN)

Western Washington Medical Group is looking for health care innovators who want to make a difference. For the Care Management Program Lead, we're looking for a trailblazer to lead a growing new care management program to provide exceptional patient care.

Job Summary:

The Program Lead for Care Management will work with various departments across WWMG, as well as external representatives, to support and grow the new Care Management Program. In addition to leading the development and growth of the program, the Program Lead will work individually with patients, caregivers, primary care providers, and specialists to develop a comprehensive care plan to best support patient wellness. This position will primarily interact with patients over the phone but may also have some contact with patients in our care centers.

Responsibilities:

Patient Education and Care Management

- Utilize patient communication strategies (e.g. motivational interviewing) and best practices.
- Develop a comprehensive care plan that will address the patient's needs, objectives, goals, and actions that are tailored to best support each patient.
- Assess, identify, and coordinate resources or other factors needed to achieve the desired outcome for health improvement.

Program Management

- Collaborate with Leadership to initiate ways to support and grow the program.
- Work as an interdisciplinary team member to collaborate and support associated projects.
- Ensure all billing and reporting requirements are being met.

General Qualifications:

- Strong critical thinking, problem solving, and organizational skills.
- Demonstrates flexibility and can manage multiple demands.
- Effective communication in the English language and across diverse populations.
- Ability to work both independently and collaboratively.
- High level of discretion and adherence to HIPPA standards.
- Adheres to clinical practice guidelines and CMS service code requirements.
- Experience working in an EMR and care management systems.

Additional Qualifications:

- Graduate from an Accredited School of Nursing. Bachelor's degree in Nursing preferred.
- Current Washington State RN nursing license to practice without restriction.
- Case management experience or Certified Case Manager (CCM) preferred.

Location: Everett, WA

Schedule: Part time, with potential for full time. Weekdays. A flexible schedule can be arranged.

Responsible to: Quality & Population Health Manager



Ready to apply?

If you're interested in this position please send your resume to tlitton@wwmedgroup.com.

We're interested in learning more about you and appreciate your taking the time to apply online. We are committed to employing a diverse workforce. *We welcome job applications from qualified individuals without regard to race, color, creed, religion, ancestry, national origin, age, sex, pregnancy, marital status, physical or mental disability, or any other protected characteristic. Minorities, women, disabled persons, and veterans are encouraged to apply.* Our staff not only enjoys full benefits and professional growth opportunities, but also an environment noted for diversity, community involvement, intellectual excitement, and collaboration.

Who are we? Western Washington Medical Group is a team of over 100 providers in 20+ specialty areas housed in 20 sites in Snohomish, Skagit, and Island counties. WWMG is proud to be a growing, independent provider organization who is on the front lines to improve health care for patients and the communities we live in. Because we are locally owned by physicians, decisions are not made by distant corporate systems. This means our providers and patients are free to make the best informed choices together. The result is personalized, state-of-the-art care, with a work culture that's collaborative, supportive, caring, and fun. Learn more at <http://www.wwmedgroup.com/>