

RN Care Manager

Western Washington Medical Group is looking for health care innovators who want to make a difference. For the RN Care Manager position, we're looking for someone to join us in developing a new care management program to provide better support for patients.

Who are we? WWMG is proud to be a growing, independent provider organization who is on the front lines to improve health care for patients and the communities we live in. Because we are locally owned by physicians, decisions are not made by distant corporate systems. And that means our providers and our patients are free to make the best informed choices together. The result is personalized, state-of-the-art care, with a work culture that's collaborative, supportive, caring, and fun.

Job Summary:

The RN Care Manager works with the patients, caregivers, Primary Care Physicians, and Specialists to develop a comprehensive care plan. This position will interact with patients over the phone to provide patient education, follow up on recent emergency room visits, and triage patients' medical concerns. This position may also have some contact with patients in our clinics.

Responsibilities:

- Utilizes patient communication strategies, e.g. motivational interviewing, to involve the patient in developing a plan of care, goals or other specific measures pertinent to their health condition.
- Develop a comprehensive care plan that will address patient's individual needs, objectives, goals, and actions. Reviews, evaluates, and revises the plan on an ongoing basis.
- Work as an interdisciplinary team member with patients, physicians, administration, and staff
- Use reports to identify, track, and improve the care and coordination for high-risk patients.
- Assess, identify, and coordinate resources or other factors needed to achieve the desired outcome for health maintenance or health improvement.
- Track and assess patient utilization metrics, such as ED, Urgent Care and Hospital Visits.
- Collaborates with Leadership to develop protocols to maintain optimal utilization rates.
- Other duties as assigned.

General Qualifications:

- Ability to communicate effectively, in oral and written form, in the English language and across a diverse population.
- Can work independently and collaboratively.
- Demonstrates leadership ability and has the willingness to lead change.
- Demonstrates critical thinking, ability to assess, problem solve, and effectively make decisions.
- Demonstrates flexibility and can manage multiple demands.
- Ability to maintain professional working relationships with our providers.
- Demonstrates organizational skills that enhance staff efficiency.
- Understands importance of adhering to clinical practice guidelines as they relate to disease and population management.

- Ability to work in an EMR system and care management system to assess, plan, implement, and evaluate the needs of the patient.

Additional Qualifications:

- Education: Graduate from an Accredited School of Nursing. Bachelor's degree in Nursing preferred.
- Certification/Licensure: Current Washington State RN nursing license to practice without restriction.
- Preferred Experience: Case management experience or Certified Case Manager (CCM)

Physical Requirements:

Performing the duties of this job requires the ability to: stand; walk; sit; climb stairs; use hand to finger coordination, handle or feel objects, tools or controls; reach with hands and arms; balance, stoop, kneel, crouch; talk and hear. The employee must occasionally lift and/or move up to 30 pounds. Specific vision abilities include: close vision, peripheral vision, depth perception, and the ability to adjust and focus. WWMG is a drug-free, equal opportunity employer.

Location: Everett, WA

Schedule: Full time. Weekdays. A flexible schedule can be arranged with manager

Responsible to: Quality & Population Health Manager

Ready to apply?

If you're interested in this position please send your resume to jsmecker@wwmedgroup.com.

More About Western Washington Medical Group: Western Washington Medical Group is a team of over 100 providers in 20+ specialty areas housed in 20 sites in Snohomish, Skagit and Island counties. The providers who founded Western Washington Medical Group in the early 1990's shared the belief that local, independent providers are best qualified to give their communities the best possible care. Our founding mission is still relevant today. Which is why, after three decades of serving the North Puget Sound region, we proudly remain provider owned and run. Learn more at <http://www.wwmedgroup.com/>