

To Our Valued Patients:

WWMG is working continually to keep all of our patients safe while addressing COVID-19. We want to inform you that **Telemedicine is now an option!**

When appropriate we encourage you to sign up for e-visits. Further resources and instructions on how to use your computer or phone to meet with your provider can be found here: <https://www.wwmedgroup.com/telehealth/>  
OR, **please call your provider's office for further details.**

Please understand that not all visits can be done by telemedicine, and that our doors are still open for in-person visits. We are taking the precautionary measures necessary to reduce exposure to Covid-19 to keep you safe during your visit.

For in-office visits: *If you have a Fever, Cough, Shortness of Breath, and traveled in the last 14 days OR have had close contact with a person with Novel Coronavirus (COVID-19) in the last 14 days please call us before coming to the appointment*

WWMG is working 24/7 to care for our patients and limit the spread of Covid-19 in our community. We also understand the impact this is having on your personal lives. We are privileged to partner with you during this crisis.

Below are updates we have previously sent:

#### **Stay on top of your health**

It is important to note that most cases of COVID-19 are mild and can be managed at home. Be alert for any flu-like symptoms such as fever, cough, sore throat, body aches or shortness of breath. If you experience any of these symptoms, please DO NOT go to a clinic, urgent care or emergency room unless you need those services. **If you do need urgent or emergent care, please call ahead if possible.**

If you are over 60, have underlying health conditions such as heart disease, lung disease or diabetes, have a weakened immune system or are pregnant, you are at higher risk. If you have any of the flu-like symptoms listed above or have been exposed to anyone who has these symptoms, please contact your healthcare provider.

If you require care, please follow the usual process of scheduling your visit, but **ask our Patient Service Reps about e-visits!**

#### **Postponement of elective and non-urgent surgeries and procedures**

WWMG may postpone elective and non-urgent surgeries and procedures. Your health and safety is our goal. If your Provider decides that your scheduled procedure needs to be postponed, it will be rescheduled as soon as it is possible and safe for you.

#### **We are in this together**

Your good health is our goal. WWMG will provide for all of your health care needs in the safest way. During this time of uncertainty, we want to reassure you that we are doing everything we can to provide the best care possible.

Please take precautions. Wash your hands regularly; stay at home and away from large groups of people; and cover your cough. We care about you and our community and want to keep everyone safe.

Thank you all, and take care of your selves, your family and friends, and your community; WWMG is working to do the same.