

**Program Name**

Western Washington Medical Group Patient Communications Program

Program Description

By providing a mobile phone number to Western Washington Medical Group ("WWMG"), you agree to receive recurring non-marketing SMS messages regarding appointment reminders, appointment confirmations, scheduling, cancellation or rescheduling, patient onboarding, care-related administrative notifications, billing, account updates, and customer support.

Eligibility and Consent

You must be the owner or authorized user of the mobile telephone number provided to WWMG. Providing a mobile number and receiving SMS messages are voluntary and are not conditions of receiving medical treatment or services from WWMG.

Message Frequency

Message frequency varies depending on appointments, account activity, communication preferences, and interactions with WWMG.

Message and Data Rates

Message and data rates may apply according to the terms of your wireless service plan. WWMG does not charge a separate fee for participation in the SMS program.

Customer Support

For assistance, reply HELP to any WWMG text message, contact your WWMG clinic, or call WWMG at 425-259-4041.

Opt-Out Instructions

Reply STOP to any WWMG text message to stop receiving SMS messages. After opting out, you may receive one final SMS message confirming that you have been unsubscribed. No additional SMS messages will be sent unless you later provide your mobile number and agree to receive SMS messages again.

Supported Commands

Reply HELP for assistance. Reply STOP to unsubscribe.

Privacy

Participation in the WWMG SMS program is governed by the WWMG Privacy Policy at <https://www.wwmedgroup.com/patient-privacy/>. Mobile information and SMS opt-in consent will not be sold, rented, or shared with third parties or affiliates for marketing or promotional purposes.

Carrier Disclaimer

Carriers are not liable for any delayed or undelivered messages.

Delivery and Availability

Delivery of SMS messages is subject to effective transmission by the wireless service provider and network availability. WWMG does not guarantee that every SMS message will be delivered or received within a specific period.

Changes to the Program

WWMG may modify or discontinue the SMS program or update these SMS Terms and Conditions. Updated terms will be posted on this page with the effective date.

Contact Information

Western Washington Medical Group

Phone: 425-259-4041

Website: <https://www.wwmedgroup.com/>

Effective Date

July 2026